

**CITY OF  
COFFS HARBOUR**  
INTEGRATED  
PLANNING AND  
REPORTING



**2023/24 Operational Plan**  
**Quarterly progress report summary**  
1 January to 31 March 2024

## Our performance over the last quarter



6 degrees provided **8** activities for business



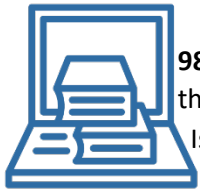
**53** dogs and **61** cats impounded



**97%** of footpath network defect free



**14,210** visits to Yarrila Arts Museum



**98,716** physical visits to the library  
Issued **97,829** item loans



**3** Unresolved water quality complaints



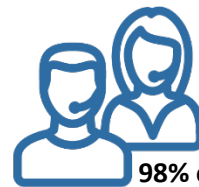
**7,360** tickets sold at the Jetty Memorial Theatre



**97%** of assigned capital projects were completed



**72%** of construction certificates were issued by the City (as a total for the LGA)



**98%** of customer enquiries were resolved at first point of contact

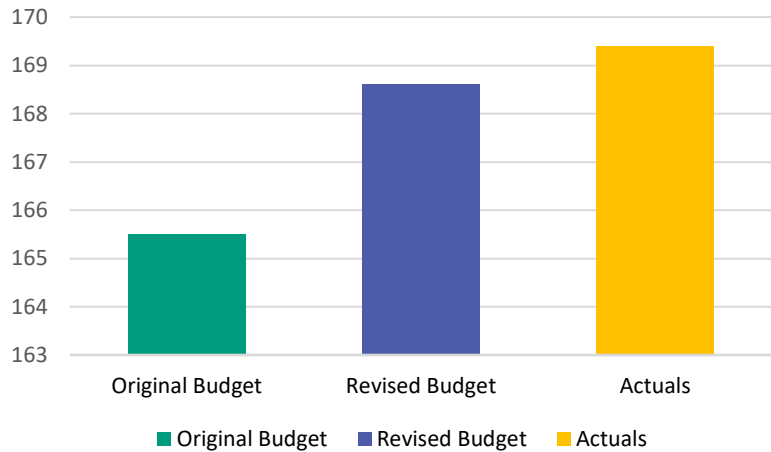


*Sea Monsters Family Fun Day – Erth performance in the Atrium outside the Yarrila Arts Museum*



*South Solitary Island Lighthouse Optic at Coffs Harbour Jetty*

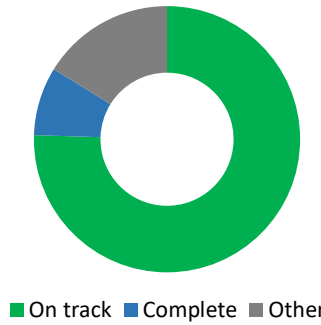
### Year to date budget and spend (\$m)



### Total initiatives

**204**

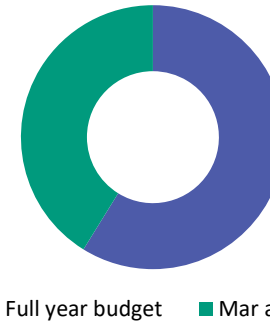
Initiatives completed or on track



### Capital Works program to date

**\$33.2 million**

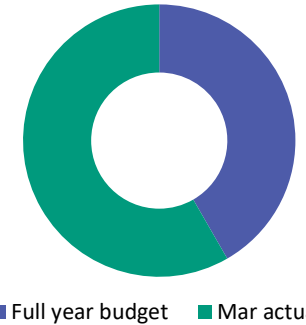
(total budget \$68.7 million)



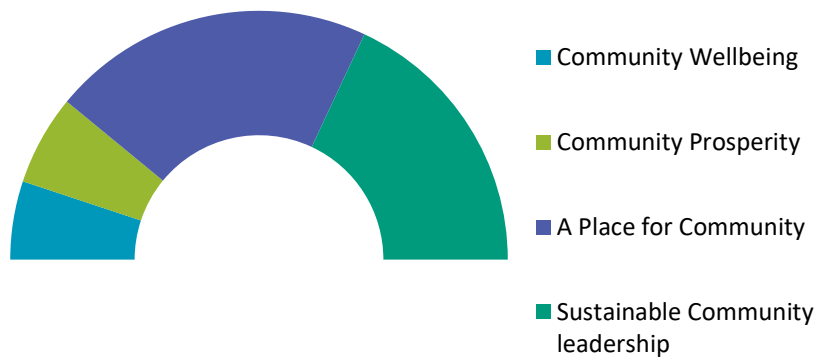
### Operating expenditure to date

**\$169.2 million**

(total budget \$236.8 million)



### Year to date expenditure by MyCoffs Community Strategic Plan theme



### Capital works completed (Q3 only)

- |  |   |   |   |
|--|---|---|---|
| Nana Glen Bypass Watermain Renewal*<br><b>\$5.48m</b>            | Pacific Bay Pump Station – roof renew<br><b>\$0.01m</b> | \$7.11 Flood Mitigation & Drainage Reserve West Coffs<br><b>\$0.73m</b> | Pacific Bay – Highway 200dia Water Main Replacement**<br><b>\$0.001m</b>      |
| Adelines Way Coffs Harbour sewer main renewal*<br><b>\$0.29m</b> | Arrawarra Rd SPS pumps renewal*<br><b>\$0.06m</b>       | Pedestrian refuge Arrawarra Rd & Mullaway Dr<br><b>\$0.005m</b>         | Pacific Bay – Highway 450dia Water main Replacement**<br><b>\$0.003m</b>      |
| Minorie Drive SPS inlet Upgrade & storage*<br><b>\$0.26m</b>     | Sportz Central Upgrade*<br><b>\$8.13m</b>               | Toormina Reservoir Refurbishment*<br><b>\$0.91m</b>                     | Renew amenities hot water system at park Beach Holiday Park<br><b>\$0.06m</b> |
| Woolgoolga Water Reclamation Plant Actuator<br><b>\$0.01m</b>    | Coffs Creek Stormwater Outlets Design<br><b>\$0.09m</b> | Arrawarra Rd 200dia Water main replacement*<br><b>\$0.78m</b>           | Orara Way Nana Glen Pavement renew*<br><b>\$0.17m</b>                         |
| Reid Dr road reconstruction*<br><b>\$0.16m</b>                   |   |   |   |

\*Some projects are only practically complete. Actual spend does not include commitments/invoices yet to be paid.

\*\*Completed as part of the Bypass works

## Consolidated income statement

### City of Coffs Harbour Consolidated Income Statement

Period Ending: 31 March 2024

DESCRIPTION	CURRENT MONTH				YEAR TO DATE				Last year LTD Actuals	FULL YEAR				
	Actual	Budget	Variance	Var %	Actual	Budget	Variance	Var %		Last Year	Original	Approved	Proposed	Year End
										Actual	Budget	Changes	Changes	Forecast
	\$'000	\$'000	\$'000		\$'000	\$'000	\$'000		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Operating Income</b>														
Rates & Annual Charges	80	125	(46)	-36%	113,931	113,537	394	0%	110,908	111,096	113,800	113,807	0	113,807
User Charges & Fees	5,759	5,051	708	14%	39,206	38,073	1,133	3%	34,912	52,314	48,761	52,785	211	52,996
Interest & Investment Revenue	1,357	869	489	56%	11,632	7,707	3,925	51%	7,827	10,610	6,985	10,985	0	10,985
Other Revenues	1,511	1,219	293	24%	10,863	10,236	627	6%	21,552	24,970	17,635	23,286	(4,016)	19,270
Grants & Contributions - Operating Purposes	768	728	41	6%	8,611	8,781	(170)	-2%	6,120	17,505	16,949	20,808	2,331	23,139
Gain on Disposal	0	0	0	0%	0	0	0	0%	3,330	6,753	0	0	0	0
Internal Revenue	2,876	2,789	88	3%	27,229	26,402	827	3%	25,696	35,510	35,417	35,539	0	35,539
<b>Total Income from Continuing Operations</b>	<b>12,352</b>	<b>10,779</b>	<b>1,572</b>	<b>15%</b>	<b>211,472</b>	<b>204,736</b>	<b>6,736</b>	<b>3%</b>	<b>210,344</b>	<b>258,759</b>	<b>239,547</b>	<b>257,210</b>	<b>(1,473)</b>	<b>255,737</b>
<b>Operating Expenditure</b>														
Employee Benefits & Oncosts	5,840	5,194	646	12%	47,117	48,636	(1,519)	-3%	44,194	58,656	63,064	65,365	(537)	64,828
Borrowing Costs	884	884	(1)	0%	3,993	3,994	(0)	0%	4,611	7,723	6,273	6,273	0	6,273
Materials & Services	5,160	5,338	(178)	-3%	44,168	46,070	(1,902)	-4%	49,428	65,082	63,866	72,216	147	72,363
Depreciation & Amortisation	3,840	3,792	49	1%	34,204	34,124	80	0%	31,752	46,017	45,875	45,875	0	45,875
Other Expenses	1,208	1,147	61	5%	9,232	9,330	(98)	-1%	7,830	11,376	11,623	11,880	0	11,880
Loss on Disposal of Assets	934	0	934	0%	3,221	0	3,221	0%	6,699	9,676	0	0	0	0
Internal Expenses	2,902	2,841	61	2%	27,239	26,459	780	3%	25,252	34,704	35,417	35,546	42	35,588
<b>Total Expenditure from Continuing Operations</b>	<b>20,768</b>	<b>19,196</b>	<b>1,572</b>	<b>8%</b>	<b>169,175</b>	<b>168,613</b>	<b>562</b>	<b>0%</b>	<b>169,766</b>	<b>233,233</b>	<b>226,118</b>	<b>237,155</b>	<b>(348)</b>	<b>236,808</b>
<b>OPERATING (DEFICIT) / SURPLUS</b>	<b>(8,417)</b>	<b>(8,417)</b>	<b>(0)</b>	<b>0%</b>	<b>42,297</b>	<b>36,123</b>	<b>6,174</b>	<b>17%</b>	<b>40,579</b>	<b>25,525</b>	<b>13,429</b>	<b>20,055</b>	<b>(1,126)</b>	<b>18,929</b>
<b>Capital Revenue</b>														
Capital Grants, Contributions and Donations	5,801	2,933	2,867	98%	23,286	20,835	2,451	12%	22,835	29,390	38,374	40,245	(4,551)	35,694
<b>CAPITAL REVENUE</b>	<b>5,801</b>	<b>2,933</b>	<b>2,867</b>	<b>98%</b>	<b>23,286</b>	<b>20,835</b>	<b>2,451</b>	<b>12%</b>	<b>22,835</b>	<b>29,390</b>	<b>38,374</b>	<b>40,245</b>	<b>(4,551)</b>	<b>35,694</b>
<b>NET OPERATING RESULT (Incl. Capital Grants &amp; Contributions)</b>	<b>(2,616)</b>	<b>(5,483)</b>	<b>2,867</b>	<b>-52%</b>	<b>65,583</b>	<b>56,958</b>	<b>8,625</b>	<b>15%</b>	<b>63,414</b>	<b>54,916</b>	<b>51,802</b>	<b>60,300</b>	<b>(5,677)</b>	<b>54,623</b>
<b>Capital Expenditure</b>	<b>4,221</b>	<b>5,709</b>	<b>(1,487)</b>	<b>-26%</b>	<b>33,184</b>	<b>37,567</b>	<b>(4,382)</b>	<b>-12%</b>	<b>76,149</b>	<b>96,837</b>	<b>69,032</b>	<b>77,221</b>	<b>(8,565)</b>	<b>68,656</b>

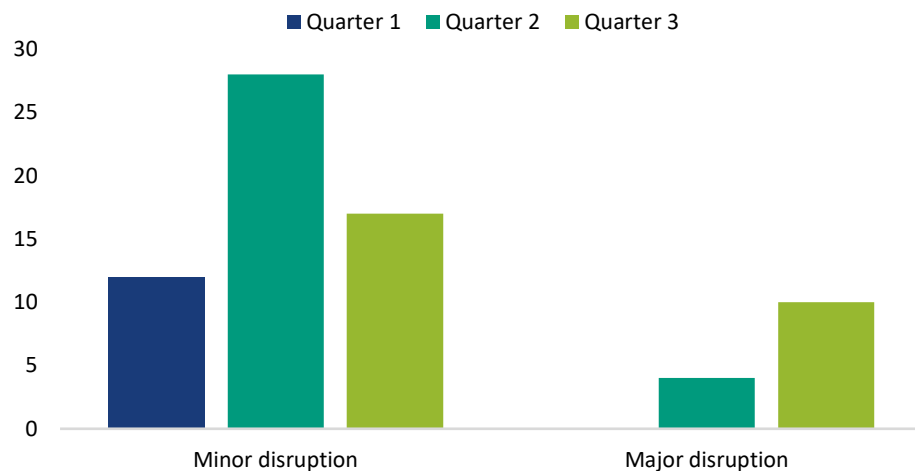
## Capital projects overview

Complete	17	✓
On Track	122	○
Minor disruption	16	○
Major disruption	10	○
<b>Total</b>	<b>165</b>	



### How are we tracking?

Capital projects are tracking fairly well for the first quarter, some projects are not on track due to delays in some supplies and resourcing or wait times for some aspects of projects.



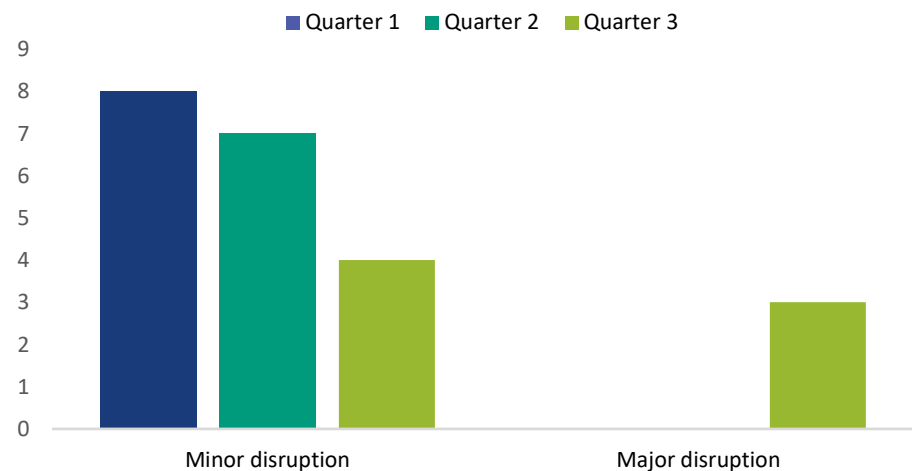
## Significant projects overview

Complete	0	✓
On Track	32	○
Minor disruption	4	○
Major disruption	3	○
<b>Total</b>	<b>39</b>	



### How are we tracking?

Significant projects are also tracking well for the quarter. Wait times for some processes (system upgrades/reviews) and longer time required for effective community consultation have impacted some significant projects.



## What we did - highlights

### Community Wellbeing

#### Sea Monsters – exhibition for YAM

The Sea Monsters exhibition has been a hit at Yarrila Arts Museum (YAM). The exhibition included a 13m Elasmosaur and a 9m Prognathodon.

The Sea Monsters Family Fun Day included activities such as:

- Erth's Prehistoric Aquarium roving performances: a blend of exquisite, interactive puppetry and irreverent humour featuring giant monsters from the deep.
- Sea Monsters Story Time: Bring the kids along to hear Sea Monster-themed stories.
- Monster Mash!: Make and name your own Sea Monster in the YAM Workshop.

Sea Monsters is a journey deep into the past, where the ocean's depths were ruled by mighty predators. It is an interactive and immersive experience that combines real fossils from millions of years ago and giant replicas. A unique blend of science, history, and entertainment, Sea Monsters is not for the faint-hearted but will ignite the imagination of all ages.

Sea Monsters is produced by the Australian National Maritime Museum in partnership with Queensland Museum, Queensland Government.

### Community Prosperity

#### Eco destination re-certification

The City's reputation as a leader in high value, nature-based discovery tourism has gone next level with its recertification as an ECO Destination. Gaining recertification reflects the City's determination to evolve, grow and improve in the responsible tourism space.

Coffs Harbour's status as an ECO Destination has been bolstered by a growing number of local businesses who have embraced the ideal.

When the Coffs Coast first gained ECO Destination certification, only a few businesses or experiences were recognised as 'Eco champions'.

Today, that list has grown to 10, with a handful of others currently going through their own certification process. The local buffet of Ecotourism certified businesses includes stand-up paddleboard tours led by Aboriginal guides, a zipline experience through the treetops, eco-stays in the Orara Valley, kayaking, diving and surfing in the Solitary Islands Marine Park and a rainforest oasis in the heart of the City at the Coffs Harbour Botanic Garden.

One of Coffs Harbour's shining lights has been the development of the Solitary Islands Coastal Walk – a four-day trek skirting the Pacific Ocean.

## A Place for Community

### Coffs Harbour's night in shining armour – Lighthouse Optic

A crowd of some 400 people turned up for the turning on of the historic South Solitary Island Lighthouse Optic at the Coffs Harbour Jetty Foreshores.

“This is the perfect place for this light as it continues to be a meeting place,” City of Coffs Harbour Mayor Cr Paul Amos said as he officially opened the light which is housed in a special enclosure at the entrance to the Jetty pier. “To many people it’s the heart of our community.”

It was fitting that Jack Duvoisin gave the order on 15 March 2024 to relight the Optic. It was 144 years to the day after it was first turned on officially on the island in 1880, and Mr Duvoisin decommissioned the light in 1975 when the station was automated.

“This is one of the finest displays of light piece equipment anywhere in Australia,” the former lighthouse regional engineer told the crowd.

The project to return the light to working order and have it on public display was made possible by funding from both the City and the NSW Government – and driven in part by the volunteers of Friends Of South Solitary Island Lighthouse (FOSSIL).

The opening and lighting ceremony included an address by FOSSIL, a stirring performance by a lone piper and the reading of a poem by Bishop Druitt College student Will Bursle.

## Sustainable Community Leadership

### Free bus travel trial for the Coffs Coast

City of Coffs Harbour is rolling ahead with a free bus travel plan to bolster community connection and to shine a light on the ease and benefits of public transport.

At its meeting on 14 March, Council resolved to back an initiative by Mayor Paul Amos for a four-month trial of free bus travel on weekends in Coffs Harbour, stretching out to Grafton, Bellingen and as far south as Macksville.

In what is believed to be an Australian-first, the City will partner with local bus operators Forest Coach Lines and Busways Coffs Harbour.

“It may encourage some people sitting at home to become more active in the community,” Cr Amos said.

“The trial will introduce people to the option of bus travel and potentially spark a habit of using public transport.”

Free bus travel will be available from 19 April to 14 July. The trial will include Fridays, Saturdays and Sundays.